

NRMA BUSINESS MOTORING REWARDS TERMS AND CONDITIONS

Effective 12:01AM 28th September 2017

1. Introduction

1.1 These Terms and Conditions:

- (a) apply to and govern the contractual relationship between the Program Partner and each Member with respect to the Reward Scheme made available by the Program Partner as a participant in the Qantas Business Rewards Program;
- (b) are effective as at the date specified above and may be amended from time to time; and
- (c) operate in conjunction with the Qantas Business Rewards Program Terms and Conditions (available at www.qantasbusinessrewards.com) and in the event of any inconsistency or conflict the Qantas Business Rewards Program Terms and Conditions prevail.

1.2 The current Reward Scheme Terms and Conditions are available at www.mynrma.com.au/business. It is the Member's responsibility to read and understand them. Any queries regarding these Terms and Conditions should be directed to the Program Partner.

2. Definitions

2.1 Unless the context otherwise requires:

- (a) terms used in the Qantas Business Rewards Program Terms and Conditions and the QFF Program Terms have the same meaning in these Terms and Conditions; and
- (b) the following terms have these meanings in these Terms and Conditions.

Eligible Products means NRMA Business Motoring Roadside Assistance products: Business Motoring Annual Membership Fee, Passenger Assist, Passenger Absolute, Light Commercial Assist, Light Commercial Absolute, Heavy Vehicle Assist, Taxi Assist, Advance

Program Partner means National Roads and Motorists' Association Limited;

Reward Scheme means, for the purposes of these Terms and Conditions, the NRMA Business Motoring Rewards Program which is operated by the Program Partner.

Terms and Conditions means these Reward Scheme Terms and Conditions which are administered by the Program Partner.

2.2 In these Terms and Conditions, unless the contrary intention appears:

- (a) the singular includes the plural and vice versa; and
- (b) a reference to 'include' or 'including' means 'including but not limited to'.

3. Application of Reward Scheme Terms and Conditions

By claiming any Qantas Business Rewards Benefit under the Reward Scheme, a Member agrees to be bound by these Terms and Conditions in addition to the Qantas Business Rewards Program Terms and Conditions.

4. Changes to Reward Scheme

4.1 Subject to clause 4.2 and the Reward Scheme Terms and Conditions, the Program Partner may implement any changes (whether material or otherwise) to these Terms and Conditions and the Qantas Points offered in relation to Eligible Products, including changes to:

- (a) the ways in which Qantas Points are earned under the Reward Scheme;
- (b) Eligible Products; and
- (c) restrictions, conditions and eligibility to earn Qantas Points under the Reward Scheme.

4.2 The Program Partner will inform Members of material changes to these Terms and Conditions and where such changes will reduce the number of Qantas Points offered to Members under the Reward Scheme, when possible, give Members at least 30 days' notice.

4.3 Without limiting clause 4.1 in any way, Members will be taken to have received the notice referred to in clause 4.2 if the Program Partner or Qantas Business Rewards Program notifies Members of the change by sending an email to the email address in the Membership Account.

5. Termination or suspension of the Reward Scheme

5.1 The Program Partner gives no undertaking as to the continuing availability of the Reward Scheme. The Program Partner may terminate or suspend the Reward Scheme at any time and will give at least 60 days' notice to Members of such termination or suspension, except if the Qantas Business Rewards Program ceases to operate, in which case the Reward Scheme will cease immediately.

5.2 If the Program Partner terminates or suspends the Reward Scheme, subject to the Qantas Business Rewards Program Terms and Conditions Members will be able to transfer Qantas Points during the notice period, except where:

- (a) Qantas is ceasing to operate an airline business and/or has gone into liquidation, receivership or other form of administration; and/or
- (b) the Program Partner ceases to operate its business and/or has one into liquidation, receivership or other form of administration,

in which case Qantas Points in Qantas Business Rewards may be cancelled without notice

6. Earning Qantas Business Rewards Benefits

6.1 Subject to the exclusions, limitations and other conditions specified in this clause 6, the Program Partner will award Qantas Business Rewards Benefits to Members at the applicable rate specified in the Program Partner Earn Table, or in any special offer, for Eligible Products paid for by the Member for the Member's business related purposes.

6.2 No Qantas Business Rewards Benefits will be awarded if the Eligible Product is cancelled, refunded or returned.

- 6.3 Members are not entitled to claim Qantas Business Rewards Benefits under the Reward Scheme for:
- (a) Renewal of NRMA Business Motoring Eligible Products where the renewal invoice is paid greater than two (2) business days after the due date as stated on the renewal notice; or
 - (b) The Member has been deemed an Excluded Customer by the Program Partner based on the commercial agreement between the Program Partner and the Member.
- 6.4 To earn Qantas Business Rewards Benefits in relation to an Eligible Product, the Member must quote its ABN and at the time of purchasing an Eligible Product and must comply with any other requirements or procedures advised by the Program Partner prior to the purchase.
- 6.5 It is the responsibility of the Member to check whether a product or other activity is eligible to earn Qantas Business Rewards Benefits, and if so how many Qantas Points or which other Qantas Business Rewards Benefits will be earned, before making a purchase or undertaking the relevant activity.
- 6.6 Members must provide the Program Partner on request with documented verification of the purchase of an Eligible Product. The Program Partner reserves the right to deny or revoke the crediting of Qantas Points in Qantas Business Rewards at any time if the Program Partner determines that Qantas Points were improperly obtained or erroneously credited to a Member's Membership Account.
- 6.7 Unless otherwise determined by the Program Partner, Members are not eligible to earn Qantas Points in the Reward Scheme if they:
- (a) have their principal place of business outside Australia; or
 - (b) The commercial agreement between the Program Partner and the Member prohibits the award of Qantas Business Rewards Benefits
 - (c) Receipt of payment for NRMA Business Motoring renewal notice is received more than two (2) business days after the due date
- 6.8 The Program Partner may offer additional opportunities to earn Qantas Points in Qantas Business Rewards under a special promotion from time to time, in which case the terms and conditions referred to in the promotion will apply.

7. Crediting Qantas Points in Qantas Business Rewards

- 7.1 The Program Partner will endeavour to instruct Qantas Business Rewards to credit the applicable number of Qantas Points to the Membership Account within 30 days of the purchase of an Eligible Product. It is the responsibility of the Member to check that the correct number of Qantas Points has accumulated in the Membership Account.
- 7.2 Claims for the crediting of Qantas Points in Qantas Business Rewards retrospectively must be made by the Member to the Program Partner within 90 days after the purchase of an Eligible Product. Unless otherwise specified by Qantas Business Rewards, claims for the crediting of Qantas Points cannot be made if the Membership is not current or if the Membership Account was not active at the time the Eligible Product was purchased.

8. Suspension or termination of a Member or Qantas Points in Qantas Business Rewards

8.1 The Program Partner reserves the right to terminate a Member's participation in the Reward Scheme or withhold or cancel Qantas Points claimed under the Reward Scheme if a Member or any of the Member's representatives has attempted to claim Qantas Points under the Reward Scheme to which they were not entitled.

8.2 The Program Partner and Qantas Business Rewards will not be liable for any loss or damage whatsoever suffered by any person as a result of such withholding or cancellation and the Member is responsible for ensuring that its nominated Qantas Points Recipients are notified of this.

9. Personal Information

9.1 The Program Partner is committed to treating the privacy of Members with utmost importance

9.2 The Program Partner will collect, store, use and disclose Member's Personal Information in accordance with relevant legislation and our Privacy Policy.

10. Taxation Implications

10.1 The Program Partner recommends that Members and their nominated Qantas Points Recipients consult their accountant or tax adviser to ensure that they understand possible tax (including fringe benefits tax) implications, if any, related to their earning and use of Qantas Points under the Reward Scheme.

NATIONAL ROADS AND MOTORISTS' ASSOCIATION LIMITED
ABN 77 000 010 506 of 9A York Street Sydney, NSW 2000

Insurance Australia Limited (trading as NRMA Insurance) and its related entities are separate and unrelated to National Roads and Motorists' Association Limited.

Program Partner	NATIONAL ROADS AND MOTORISTS' ASSOCIATION LIMITED
Eligible Products	Business Motoring Annual Membership Fee, Passenger Assist, Passenger Absolute, Light Commercial Assist, Light Commercial Absolute, Heavy Vehicle Assist, Taxi Assist, Advance
Qantas Business Rewards Benefit Earn Rate	<p>Join NRMA Business Motoring Membership: Join NRMA Business Motoring and earn 4 points per dollar (inc GST) on your NRMA Business Motoring Membership.</p> <p>Renew NRMA Business Motoring Membership: Renew your NRMA Business Motoring Membership and pay your renewal no later than two business days after the due date to earn 4 points per dollar you spend (inc GST) on your NRMA Business Motoring Membership.</p>

Short Form Disclaimer:

To earn Qantas Points for business, a business must be a Qantas Business Rewards Member.. A one-off join fee of \$89.50 including GST normally applies, however this will be waived for NRMA customers. Membership and Qantas Points are subject to the Qantas Business Rewards Terms and Conditions. Qantas Points for NRMA Business Motoring Members are offered under the NRMA Business Rewards Terms and Conditions. NRMA Business Motoring Members will earn 4 Qantas Points for every \$1 spent on joining or renewing Business Motoring Annual Membership Fee, Passenger Assist, Passenger Absolute, Light Commercial Assist, Light Commercial Absolute, Heavy Vehicle Assist, Taxi Assist, Advance. NRMA Business Motoring Members who do not have a commercial agreement and renew with NRMA, must pay no later than two business days after the due date to earn Qantas Points. Qantas Points will be credited to the Members' Qantas Business Rewards account within 30 days of purchase. Any claims in relation to Qantas Points under this offer must be made directly to NRMA by emailing [businessrewards@mynrma.com.au]. Insurance Australia Limited (trading as NRMA Insurance) and its related entities are separate and unrelated to National Roads and Motorists' Association Limited.